

Statement by MEGA 18 November 2016

Has MEGA been hacked?

No, MEGA has not been hacked.

One of our contractors working on an independent system which maintains the public material in our blog and the help centre had his personal computer compromised. This person did not have access to user data, neither did the person have access to critical source code. None of the other users with access to that system have been compromised.

What impact does this have on MEGA?

The hacker has not accessed sensitive company data or passwords. No sensitive code has been accessed or changed.

No user data has been compromised. In any case, any user content is encrypted before it reaches MEGA, so user data is always secure.

The material posted by the hacker relates to the system that delivers blog posts, help centre content and translations, together with personal files from the contractor's PC.

The hacker may have accessed a development version of some client-side code but MEGA actively publishes such source code to provide transparency. See https://www.github.com/meganz

What have we done?

The system that was accessed has been secured. Help centre content and blog posts will be restored shortly.

MEGA continues to pay a reward for any valid report of a system vulnerability, which is immediately fixed.

Do users need to do anything?

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Users don't need to take any action. We continue to recommend the use of strong passwords and good local security.

Chairman MEGA LIMITED